

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

For Commission Use Only:

Case: 08-0613

ILLINOIS
COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2008 NOV 10 A 10:36 AM

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Gilan-Khazer Corp. / C/o Abbas Khasmakhi

Against (Utility name): The Peoples Gas Light and Coke Company

As to (Reason for complaint) over charging, Running Highway Robery style,
Black mailing, intimidation and Harassing

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 5921 W. 103rd Street, #1 Oak Lawn, IL 60453

The service address that I am complaining about is ^① 7920-26 S. Evans and ^② 8200-4 S. Ingleside
Chicago, IL 60619
(708) 705-1040

My home telephone is (708) 705-1040

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 705-1040

My e-mail address is Roudsari@yahoo.com will accept documents by electronic means (e-mail) ☐ Yes ☐ No

(Full name of utility company) The Peoples Gas Light & Coke Co. Comp. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Part 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I pay my bills every month, all The Time, but People Gas Company has habit of overcharging customers, harrasing them, intermediating them, by Telling me they are going to disconnect the Gas service in some of my businesses, and informing the my customers, the owners is not paying the bills.

① - Around July/08 I received a Gas bill for over \$7138.00, they Told me if you do not pay, they would ruin my credit and my business, eventhough I was pay ~~my~~ my bills all the time.

② Then around August/08, the people Gas sent me another Bill for \$19917.38. Again they intimidatng me, by ruining my credit and my business and disconnecting the Gas service and no body can do anything about it.

Please clearly state what you want the Commission to do in this case: I would like Illinois Commerce Commission interfere in behave on customer to investigate why people Gas over charging the customer (small Businesses) and intimidatng and harrasing them and have people Gas to compensate the a small Business by reimbursing them.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 11/4/08
(Month, day, year)

Complainant's Signature: A. Khasmakh

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

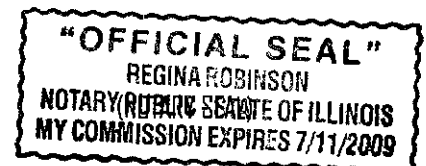
A notary public must witness the completion of this part of the form.

I, Abbas Khasmakh, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

A. Khasmakh
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11-04-2008

Regina Robinson
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Bill Date	Account Number	Payment Due Date	Amount Due
08/22/2008	9 5000 4836 1577	09/08/2008	\$19,971.38

Name **Gilan-Khazer Real Estate Corporation**
Service Address **7920 S Evans Ave
Chicago IL 60619-3982**
Service Classification **Rate 2 - General Service - Heating**

Activity Since Last Bill

Previous Balance	\$916.71
Thank You For Your Payment	- \$916.71
Late Payment Chrg Allowed	- \$68.78
Billing (07-22-2008 to 07-24-2008)	\$59.70
Cancel Prior Billing (07-09-2007 to 07-22-2008)	- \$20,805.67
Revised Prior Billing (07-09-2007 to 07-22-2008)	\$40,041.31
Balance	\$19,226.66

Delivery Charge

Customer Charge			\$64.50
New Rate First 100 Therms	\$.35445 x	100.00 Therms =	\$35.45
New Rate Over 100 Therms	\$.13976 x	291.25 Therms =	\$40.71
			\$140.66

Gas Charge	\$1.32500 x	391.25 Therms =	\$518.41
Efficiency Program			\$2.27
Environmental Charge	\$.03220 x	391.25 Therms =	\$12.60
Volume Balancing Adj	\$.01247 x	391.25 Therms =	\$4.88

Taxes			
Chicago Municipal Tax	\$678.82 x	8.24 % =	\$55.93
State Tax	\$678.82 x	0.10 % =	\$0.68
State Gas Revenue Tax	\$.024 x	391.25 Therms =	\$9.39
			\$66.00

Total Current Charges **\$744.82**

AMOUNT DUE **\$19,971.38**

Messages

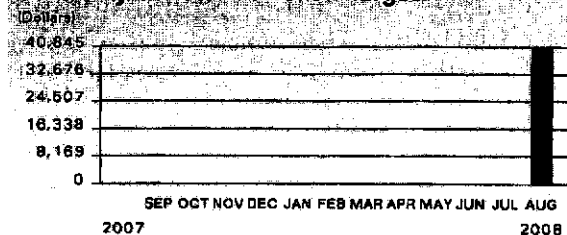
Join the Budget Payment Plan today to help manage your gas bills. Simply pay \$3,671.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$3,671.00.

During this billing period we obtained an actual reading from your meter. We then estimated usage from the actual reading date to your current billing date.

August is the perfect time to prepare your home for winter. Learn more in this month's issue of Customer Connection or by visiting us at peoplesgasdelivery.com

check # 332 Amount \$800

Summary of Total Current Charges



The gas charge for August is 126.38 cents per therm and for July it was 149.99 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

PEOPLES GAS.

NATURAL GAS DELIVERY

www.peoplesgasdelivery.com

Bill Date	Account Number	Payment Due Date	Amount Due
06/24/2008	9 5000 4823 9335	07/09/2008	\$7,138.60

Name **Abbas Khasmakhi**
 Service Address **8200 S Ingleside Ave
 Chicago IL 60619-5427**
 Service Classification **Rate 2 - General Service - Heating**

Activity Since Last Bill

Previous Balance	\$1,732.42
Thank You For Your Payment	- \$1,732.42
Late Payment Chrg Allowed	- \$38.76
Cancel Prior Billing (12-20-2007 to 05-21-2008)	- \$15,117.02
Revised Prior Billing (12-20-2007 to 05-21-2008)	\$21,407.19
Balance	\$6,261.41

Delivery Charge

Customer Charge			\$64.50
New Rate First 100 Therms	\$.35445 x	100.00 Therms =	\$35.45
New Rate Over 100 Therms	\$.13976 x	425.72 Therms =	\$59.50
			\$159.45

Gas Charge	\$1.22880 x	525.72 Therms =	\$646.00
Efficiency Program			\$2.27
Environmental Charge	\$.03040 x	525.72 Therms =	\$15.98
Volume Balancing Adj	- \$.03130 x	525.72 Therms =	- \$16.46

Taxes

Chicago Municipal Tax	\$807.24 x	8.24 % =	\$66.52
State Tax	\$807.24 x	0.10 % =	\$0.81
State Gas Revenue Tax	\$.024 x	525.72 Therms =	\$12.62
			\$79.95

Total Current Charges

\$887.19

AMOUNT DUE

\$7,138.60

Messages

Flex your safety muscles and learn important information about flexible connectors in this month's issue of Energize.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

Customer Inquiries 1-866-295-0086
 Emergency 1-800-510-5202
 Gas Leaks 1-866-295-0086
 Gas Shut-Off 1-866-295-0086

Payment Methods
 Bill Payment 1-866-295-0086
 Credit Card 1-866-295-0086
 Money Order 1-866-295-0086
 Check 1-866-295-0086

Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

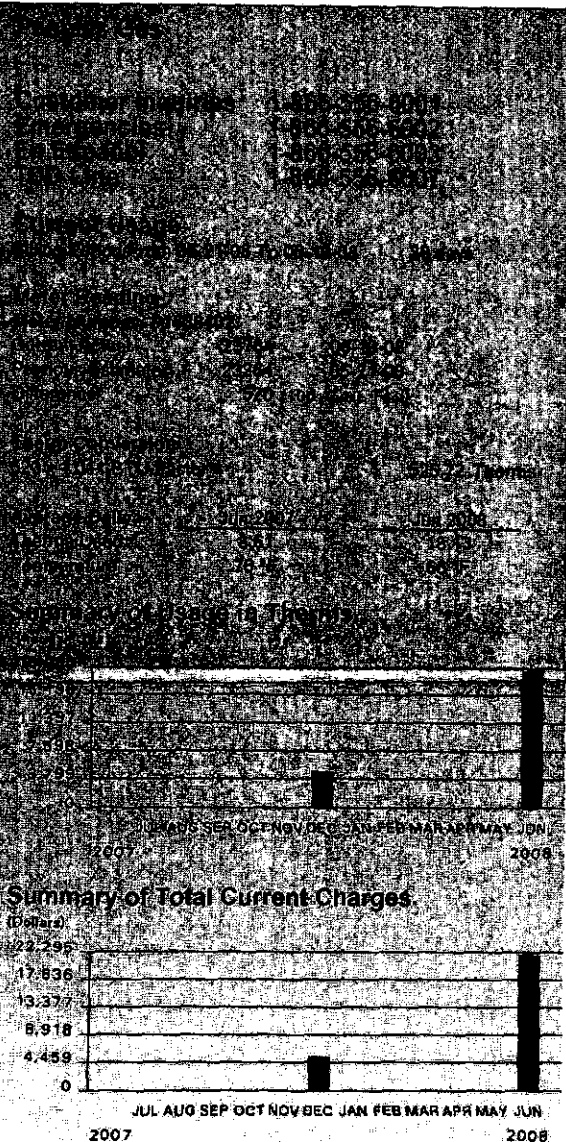
Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086

Gas Service Areas
 Cook County 1-866-295-0086
 DuPage County 1-866-295-0086
 Kane County 1-866-295-0086
 Lake County 1-866-295-0086
 McHenry County 1-866-295-0086
 Will County 1-866-295-0086



The gas charge for June is 122.19 cents per therm and for May it was 124.19 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.